



Dr. Tarun Kumar Singhal

Professor (IT Management)

Symbiosis Institute of Telecom Management
Symbiosis International University

Honorary Member Centre of Excellence (CoE)

IT Enabled Services (ITES) Vertical
Tata Institute of Social Sciences (TISS)
School of Vocational Education (SVE)

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Profile

An assertive yet humble academician with 22 years of mixed as well as credible experience having passion for teaching adequately supported with strong academic administration skills. Has sound knowledge of framework for holistic development of professional institutions. Also has competence in developing short/long term goals and sound assessment systems to track the same.

Has been working as Professor (IT Management) at Symbiosis Institute of Telecom Management (A Constituent of Symbiosis International University, Pune).

Has also been contributing as Honorary Member at Centre of Excellence (CoE) in IT Enabled Services (ITES) Vertical established by Tata Institute of Social Sciences (TISS) School of Vocational Education (SVE), Mumbai.

Had handled additional charge of Academics Department of Symbiosis International University, Pune during earlier assignment involving overall academic administration of seven faculties, 30 constituents/departments and more than 70 programmes.

Has earned PhD Degree (Business Administration), MS (Software Systems), post graduate qualifications in Mathematics and Business Studies besides International Certifications.

Has notable experience in consulting, research, publishing and training & development domains.

Has been ensuring adequate representation of academic community at various forums, review & advisory boards, discussion panels, congregations, workshops, conferences, seminars etc.

Has always been rated highly by students, peers and seniors on effective oral and written communication skills.

Has credible proficiency in using engaging teaching skills incorporating innovative practices to ensure effective and lifelong learning among students.

Achievements

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Accomplishments

- Ensured improvement in formats and procedures of Academic Audit of constituents/departments of the university on the basis of feedback of auditors and auditees.
- Ensured proper supervision and monitoring of audit process through the university functionaries besides circulation of best and innovative practices post academic audit among constituents/departments of the university.
- Finalized System Requirement Specification (SRS) for automation of Course Catalogue. Also streamlined the process flow from the point of introduction of a new course in the Course Catalogue to its placement in the programme structures through verification and validation checks related to number of credits, levels of Blooms Taxonomy, compulsory courses mandated by statutory bodies etc.
- Mapped the processes of Academic Manual with national and international accreditation agencies to ensure compliance with the best practices at the initial level.
- Standardized quantitative factors representing academic teaching learning quality and compliance on the basis of deviations through Academic

Compliance Matrix (ACM).

- Participated in Core Committees for international accreditations and identification of core focus areas towards fulfilment of standards and continual improvement.
- Standardized policies and procedures related to academic administration of UG & PG programmes under the respective statutory bodies/universities being run at the Institute.
- Achieved high satisfaction index among students with respect to faculty members, infrastructural facilities, university/institute results, co-curricular and extracurricular activities.
- Started weekly meetings with Class Representatives (CRs) to understand and address issues related to teaching, learning and overall effectiveness of programmes. Also involved parents as stakeholders in general meetings conducted for overall academic effectiveness.
- Achieved lowest faculty turnover during stint as Professor & Dean (IT) under Faculty of Information Technology and later on as Professor & Dean (Academic) under Faculties of Management and Information Technology.
- Established Advisory Committees for different specializations as well as domains under UG and PG programmes and ensured their participation in benchmarking the curricula and subsequent enrichment based on the gap analysis.
- Ensured statutory bodies/universities compliances with respect to extension of approvals/affiliations, conversion to technical campus, increase in intake, start of new programme etc while implementing all directives issued from time to time.
- Secured Seminar Grant from AICTE worth Rs 2.50 Lacs for organizing International Conference in 2004.
- Participated as organizer in International Conferences organized by INMANTEC and handling various responsibilities such as participating in panel discussions, presenting Repertoire, anchoring, stage management, writing keynote addresses etc.
- Secured Staff Development Programme (SDP) Grant worth Rs 2.50 Lacs from AICTE for organizing SDP in 2007.
- Participated as trainer/facilitator in AICTE sponsored Staff Development Programme (SDP) at INMANTEC and Ghaziabad Management Association.
- Contributed as subject expert/examiner/paper setter for IMT CDL Ghaziabad, Indira Gandhi National Open University (IGNOU), MP Bhoj Open University (MPBOU), CCS University and other institutions under UP Technical University (erstwhile).
- Established an Entrepreneurship Cell for encouraging young entrepreneurs and organized number of workshops with financial assistance from local management bodies in Ghaziabad.
- Organized an “Idea Competition” for young IT entrepreneurs with financial and logistics assistance from management associations. Invited eminent personalities in IT organizations to judge the presentations. Finalists were given financial assistance and mentorship to realize their winning ideas by starting their entrepreneurship ventures.
- Mobilized volunteers for Literacy Programmes conducted and sponsored by District Administration, Ghaziabad.
- Conducted GIS Awareness Programme for Ghaziabad Nagar Nigam. Also, contributed as resource person while empanelling GIS agency for Ghaziabad Nagar Nigam.
- Contributed as resource person for developing training programmes for

- volunteers of National Disaster Management Authority, Ghaziabad Chapter.
- Contributed as resource person in developing guidelines for centralization of information network of district administrations across Uttar Pradesh.
- Contributed as resource person for developing training programmes for AADHAR volunteers in Ghaziabad.
- Contributed as resource person in developing guidelines for scholarship disbursement under Social Welfare Department, Ghaziabad. Also, assisted Social Welfare Department of Ghaziabad in creating a Standard Operating Procedure (SOP) for smooth disbursement of scholarships among the recipients.
- Contributed as resource person for developing training programmes for police personnel deputed for Commonwealth Games 2010 held in New Delhi, India. Also, assisted in delivering a pilot module for select group of participants.
- Participated as trainer/facilitator in workshops organized by Delhi Management Association, Ghaziabad Management Association, NIESBUD, Global Infoways (P) Ltd, Cluster Solutions, MSME (Ministry of Micro, Small and Medium Enterprises, Govt of India etc.
- Established testing centre of iTEP (International Test of English Proficiency) at INMANTEC. iTEP is Ministry of HRD, Govt of India accredited English Certification. Also received scholarships worth Rs 6.00 Lacs (approx) for students towards certification test fee.
- Established agreement with Enhelion Knowledge Ventures for offering joint programmes in IPR and Social Media. Enhelion Knowledge Ventures to act as delivery partner and INMANTEC to act as certifying body and facilitator.
- Established agreement with Tata Consultancy Services (TCS) for running TCS-iON Center at INMANTEC. Several examinations such as SBI Clerical, SBI PO, Pondicherry MBBS Degree exam etc to be conducted at INMANTEC Computing Centers.
- Established agreement with Eduquity for conducting BITSAT at INMANTEC Computing Centers. Other examinations from IIM-B, Infosys, Deloitte, NTPC etc can also be conducted under this agreement.
- Established agreement with concerned testing/outsourcing agency for conducting Sikkim Manipal University (SMU) Online Exams and Indian Institute of Banking and Finance (IIBF) Online Exams.
- Contributed as Management Representative in establishing ISO 9001:2000 and achieving compliance leading to award of ISO 9001:2000 certification in 2007.
- Contributed as Management Representative in modifying existing ISO 9001:2000 to achieve compliance for ISO 9001:2008 standard leading to award of ISO 9001:2008 certification in 2009.
- Planned and managed the QMS for successful execution of three comprehensive audits and six surveillance audits towards certification and recertification from Bureau Veritas India Ltd.

Education

2003 to 2009 Dr. BR Ambedkar University (Formerly Agra University), Agra

(Academic,**PhD – Business Administration**

Title – Assessment of Efficiency of Organizational Processes through Software Systems

Professional

I have always been fascinated by the role of Software Systems in increasing organizational efficiency and in justifying the funding they receive. A curiosity has always been in my mind to explore further in this area and to assess the contribution of Software Systems towards organizational processes from a

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practitioner's point of view.

With this goal in sight, I had conducted PhD research entitled "Assessment of Efficiency of Organizational Processes through Software Systems".

I had surveyed 321 organizations for this research and tried to assess the impact of Software Systems on efficiency of major organizational processes.

The findings suggested that there is genuine contribution of Software Systems in increasing efficiency of organizational processes.

Though the research work leading to award of PhD degree is completed, still this domain needs more tangible research for preparing a set of guidelines that organizations can follow and rationalize their investments.

2005 to 2006 Kent Institute of Higher Education, Ghaziabad

Advanced Diploma in Business Studies

2000 to 2002 BITS, Pilani

MS (Software Systems) BITS, Pilani (Equivalent to ME/MPhil)

(Ref No: Senate 121/MS dated August 2, 2000)

(Work Integrated Learning Programme (WILP) - Approved by DEC)

1993 to 1995 CCS University, Meerut

MSc (Maths)

1990 to 1993 CCS University, Meerut

BSc (PCM)**Certifications**

Cisco Certified Network Associate (CCNA), 2002

Brainbench Certification, 2002

Microsoft Certified System Engineer (MCSE), 2001

Certified Internal Auditor (ISO 9001:2008 Standard)

Certified Internal Auditor (ISO 9001:2000 Standard)

Apple Publishing Technology Centre (APTC) Certification on Internet, Web Publishing and New Interactive Media, 1999

Masters Diploma in Application Software Engineering (MASE), 1998

Work History

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Appointments**June, 2016 to Present****Professor (IT Management) at Symbiosis Institute of Telecom Management (A Constituent of Symbiosis International University, Pune)**

Participating in teaching, syllabus design, introduction of new programmes, research projects, MDP, consulting and value addition programmes. Also contributing as member of Board of Studies (BoS) under Faculty of Management and Internal Quality Assurance Cell (IQAC) of Symbiosis International University (SIU), Pune.

June, 2016 to Present**Honorary Member at Centre of Excellence, IT Enabled Services (ITES) Vertical, Tata Institute of Social Sciences (TISS), School of Vocational Education (SVE), Mumbai**

Tata Institute of Social Sciences (TISS) has proposed to incubate a national vocational training university starting as a School of Vocational Education (SVE) operating under its aegis initially offering certificate courses. With required changes in policies, advanced degree programmes also will be offered with potential cross transfers to the academic streams to pursue diploma and degree

courses. The training will ensure seamless transition to reduce drop outs and the delivery will be through a work integrated approach. The proposed model is explicable demand driven leading to assured employability. A joint working group constituted with the members of AICTE and TISS has been tasked with regular reviews of the progress of the program.

Different verticals to be covered under this program have been comprehensively supported with Centres of Excellence (CoE) (established by TISS-SVE) pertaining to different domains. The CoE is a group of well networked field experts from Industry and Academics.

Responsible as an Honorary Member at CoE for IT Enabled Services (ITES) Vertical for vetting the content and pedagogy. Responsible for benchmarking existing and proposed skill levels under ITES vertical with global standards. Responsible for accessing emerging skills through linkages with overseas industry partners and training institutions.

Responsible for guidance and direction to vocational education in ITES vertical. Responsible for approving the detailed syllabus content for courses.

Responsible for approving appointments of Examination Board Members. Responsible for approving appointments of Trainers

August, 2015 to May, 2016

Professor (IT Management) at Symbiosis Institute of Telecom Management & Associate Dean-Academics at Symbiosis International University

Was responsible for overall academic administration of seven faculties, 30 constituents/departments and more than 70 programmes of the university. Was specifically responsible for preparation of Academic Calendar, approval & revision of Course Catalogues and Programme Structures, conduct of Academic Audit, Credit Equivalence of students going for Global Immersion Programme, BOS Meetings records, conduct of Deans Council meetings & maintenance of records, communication of academics related matters, policies and guidelines to the constituents/departments of Symbiosis International University, Pune.

Was also responsible for preparation of various reports indicating the overall effectiveness of academic programmes being run by the university and communicating the same to the Vice Chancellor for further instructions.

Participated in teaching, syllabus design, introduction of new programmes, research projects, MDP, consulting and value addition programmes. Also contributed as member of Board of Studies (BoS) under Faculty of Management, Internal Quality Assurance Cell (IQAC) and Unfair Means Committee of Symbiosis International University (SIU), Pune.

July, 2015 to August, 2015

Professor (IT Management) at Symbiosis Institute of Telecom Management (A Constituent of Symbiosis International University, Pune)

Participated in teaching, syllabus design, introduction of new programmes, research projects, MDP, consulting and value addition programmes. Also contributed as member of Board of Studies (BoS) under Faculty of Management and Internal Quality Assurance Cell (IQAC) of Symbiosis International University (SIU), Pune.

February, 2014 to July, 2015

Professor & Dean Academic at Integrated Academy of Management & Technology, Ghaziabad

Was responsible for overall academic administration of UG & PG (Management & IT) Courses. The responsibilities included syllabus design and approval,

manpower planning, subject allocations, time tables' administration, guest lectures, faculty performance appraisals, internal/external evaluations, results analysis. Additional responsibilities included imparting value addition courses, tie-ups with external agencies for mutually beneficial relationships, assistance in training & placement activities and industrial visits.

October, 2009 to January, 2014

Professor & Dean (IT) at Integrated Academy of Management & Technology, Ghaziabad

Was responsible for overall academic administration of UG & PG (IT) Courses. The responsibilities included manpower planning, subject allocations, time tables' administration, guest lectures, faculty performance appraisals and results analysis. Additional responsibilities included imparting value addition courses and assistance in training & placement activities.

April, 2001 to September, 2009

Associate Professor & Assistant Dean (IT) at Integrated Academy of Management & Technology, Ghaziabad

Was responsible for overall academic administration of UG & PG (IT) Courses under supervision of Dean Academic. The responsibilities included subject allocations, time tables' administration and results analysis. Additional responsibilities included assistance in training & placement activities.

January, 2000 to April, 2001

Manager (Business Development) at The InfoTech Division (EPSIL), Ghaziabad

Was responsible for channel development for software products and services in NCR, India. Responsibilities included identification of new resellers, signing MOUs, training and development of resellers, liaison with industrial clients for implementation of software systems and implementation agencies for smooth transition. Additional responsibilities included activity reporting, performance appraisals and finalization of incentives.

December, 1996 to December, 1999

Assistant Professor (IT) at Integrated Academy of Management & Technology, Ghaziabad

Was responsible for teaching and time table preparation. Responsibilities included teaching IT and IT Management Courses. Additional responsibility included preparation of time tables.

April, 1994 to November, 1996

Assistant Center Manager at Computer Interlinked Training Institute (CITI)

Was responsible for overall administration of the Institute under the supervision of Center Manager. Responsibilities included preparation of batches based on preferences of government personnel, time tables, faculty coordination, examinations and issue of certificates. Additional responsibilities included liaison with government agencies and conducting awareness seminars.

Publications

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Singhal Tarun Kumar, Sinha Smrita and Vashisht Anubha (2016) Rationalization of Productivity of Information Technology Through Business Value. *Delhi Business Review* 17(1) (Cabell's Directory, Index Copernicus International (ICI) Value - 4.19, ISSN (Print): 0972-222X, ISSN (Online): 2277-

Presentations

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Singhal Tarun Kumar (2016) Impact of Social Media Expressions on Engagement and Trust of Customers. *Proceedings of the Global Leadership Research Conference (GLRC-2016) on Leadership, Governance and Public Policy*, Amity University, Noida.

Gupta Varuna, Ganeshan N and **Singhal Tarun Kumar** (2016) Prediction of Severities of Bugs with Levels and Types of Inheritance. *International Journal of Scientific Engineering and Applied Science (IJSEAS)*, 2(2), pp. 42-49 (Google Scholar, Institute for Science Information, ISSN: 2395-3470).

Singh Ajay Kumar and **Singhal Tarun Kumar** (2015) Impact of Social Media Expressions on Value Perceptions and Purchase Intentions. *Amity Business Review* 16(2) pp. 32-40 (EBSCOhost, Ulrichsweb/Proquest, AcademicKeys, ISSN: 0972-2343)

Gupta Varuna, Ganeshan N and **Singhal Tarun Kumar** (2015) Application of Neural Network Algorithms for Predicting the Severities of Bugs with Special Reference to DIT. *International Journal of Advanced Engineering Science and Technological Research*, 3(1), pp. 57-63 (RESEARCHERID, Thomson Reuters, Index Copernicus International (ICI) Value: 23.26, Normalized ICI Value: 2.56, ISSN: 2321-1202).

Gupta Varuna, Ganeshan N and **Singhal Tarun Kumar** (2015) Determining the Root Causes of Various Software Bugs Through Software Metrics. *Proceedings of 2nd International Conference on Computing for Sustainable Global Development*, BVICAM, New Delhi pp. 5.45-5.49 (ISSN: 0973-7529).

Gupta Varuna, Ganeshan N and **Singhal Tarun Kumar** (2015) Developing Software Bug Prediction Models Using Various Software Metrics as the Bug Indicators. *International Journal of Advanced Computer Science and Applications (IJACSA)*, 6(2), pp. 60-65 (Google Scholar, Thomson Reuters, Index Copernicus International, Microsoft Academic Search, EBSCOhost, Ulrichsweb, Inspec, DOAJ, Ex Libris, GetCITED, CiteSeerx, ArXiv, Cabell's Directory, WorldCat, BASE, ISSN (Print): 2158-107X, ISSN (Online): 2156-5570).

Singhal Tarun Kumar (2014) Information Technology for Competitive Advantage through Innovation and Differentiation. *Amity Business Review* 15(2) pp. 37-44 (EBSCOhost, Ulrichsweb/Proquest, AcademicKeys, ISSN: 0972-2343)

Singhal Tarun Kumar, Garg Bhawna and Saxena Deepak (2014) Organizational Productivity Through Emotional Intelligence. *PRANJANA: The Journal of Management Awareness* 17(1), pp. 47-55 (Cabell's Directory, ISSN (Print): 0971-9997, ISSN (Online): 0971-9997)

Singhal Tarun Kumar (2011) Spam and FoIP. *Proceedings of the National Seminar on Contemporary Issues For The Information Professionals In A Digital Era*, INMANTEC, India.

Agrawal Vipin, **Singhal Tarun Kumar** and Saxena Deepak (2010) Globalization & Economic Asymmetries in International Trade & Development.

Proceedings of International Conference on Globalization & Economic Asymmetries in International Trade & Development, IIM Lucknow (in association with Athenian Policy Forum), Noida.

Singhal Tarun Kumar (2009) Information Technology for Competitive Advantage. *Proceedings of National Conference on Entrepreneurship & Innovation*, SGIT, India.

Singhal Tarun Kumar (2008) Barriers to start a Bio Tech SMEs in India. *Proceedings of National Conference-Cum Seminar on Emerging Trend in Biotechnology*, SGIT, India.

Singhal Tarun Kumar (2007) Impact of Software Systems on Productivity or Organizational Processes. *Proceedings of National Conference on Technological Breakthroughs for Productivity*, Centre for Research in Software Excellence, India.

Singhal Tarun Kumar (2007) Impact of Software Systems on Managing Technology. *Proceedings of National Conference on Technological Paradigms 2007*, Centre for Research in Technology, India.

Singhal Tarun Kumar (2006) Effectiveness of Data Management with Software Systems: Empirical Evidence. *Proceedings of International Conference on Intelligence Through Data*, Society of Business Excellence and Research, India.

Singhal Tarun Kumar (2006) Managing People Effectively Through Software Systems. *Proceedings of National Conference on Human Challenges in 21st Century*, Society for Information Technology Propagation, India.

Singhal Tarun Kumar (2006) Cost Management with Software Systems. *Proceedings of National Seminar on Information Technology for Productivity*, Society of Information Technology & Communication, India.

Singhal Tarun Kumar (2005) Effectiveness of Strategic Management Through Software Systems. *Proceedings of International Conference on Global Competitiveness and Challenges*, International Conferences & Symposiums, India.

Singhal Tarun Kumar (2004) Information Technology and Productivity. *Proceedings of National Conference on Globalization Challenges*, Confederation of Entrepreneurs, India.

Singhal Tarun Kumar (2003) Transition from E Commerce to E Business. *Proceedings of National Seminar on Impediments to Growth of E Commerce in India*, Association for Change Management, India.

Singhal TK and Dange Pravin (2002) eManufacturing: The New Paradigm for Supply Chains. *PRANJANA: The Journal of Management Awareness* 3(1), pp. 15-37 (Cabell's Directory, ISSN (Print): 0971-9997, ISSN (Online): 0971-9997)

Singhal TK and Dange Pravin (2001) The All New Way to Market Through E Commerce. *PRANJANA: The Journal of Management Awareness* 2(1&2), pp. 41-53 (Cabell's Directory, ISSN (Print): 0971-9997, ISSN (Online): 0971-9997)

Singhal TK (2000) Enterprise Resource Planning: The Setting In Of A New Era. <i>PRANJANA: The Journal of Management Awareness</i> 1(1&2), pp. 55-75 (Cabell's Directory, ISSN (Print): 0971-9997, ISSN (Online): 0971-9997)	
Singhal Tarun Kumar (2008) Introduction to Computer Viruses: Prevention and Cure. <i>Campus Review: Quarterly Newsletter</i> , INMANTEC, India.	
Singhal Tarun Kumar (2007) Productivity through Information Technology. <i>Campus Review: Quarterly Newsletter</i> , INMANTEC, India.	
Singhal Tarun Kumar (2005) Biometrics: A Technology Boom. <i>Campus Review: Quarterly Newsletter</i> , INMANTEC, India.	
Singhal Tarun Kumar (2004) IT Slowdown and Career Aspirants. <i>Campus Review: Quarterly Newsletter</i> , INMANTEC, India.	
Books	Data Communication and Computer Network Paradigms of Programming
Conferences, Seminars, Workshops, Trainings & Development Programmes Attended	<p>Faculty Development Programme on Spadework for Superannuation (SoS) held on June 11, 2016. Organized by Symbiosis School of Telecom Management (SITM), Symbiosis International University, Pune.</p> <p>International Conference on The Future of Liberal Arts & Science Education held on May 16-18, 2016. Organized by Symbiosis School of Liberal Arts (SSLA), Symbiosis International University, Pune.</p> <p>TEDxSIULavale held on March 05, 2016. Organized by Symbiosis Institute of Telecom Management (SITM), Symbiosis International University, Pune.</p> <p>Global Leadership Research Conference (GLRC-2016) on Leadership, Governance and Public Policy held on January 22-23, 2016. Organized by Amity University, Noida.</p> <p>Seminar on EBSCO Lunch & Learn held on December 9, 2015. Organized by EBSCO Information Services.</p> <p>International Conference on link West: India and the Gulf held on October 10-11, 2015. Organized by Symbiosis School of International Studies (SSIS), Symbiosis International University, Pune.</p> <p>Gender Sensitization Workshop held on September 30, 2015. Organized by Symbiosis Institute of Telecom Management (SITM), Symbiosis International University.</p> <p>Communique 15 International Telecom Seminar held on September 11-12, 2015. Organized by Symbiosis Institute of Telecom Management (SITM), Symbiosis International University</p> <p>International Conference on Recent Advances in Computing, Communication and Electrical Technology (RACCET-205) held on April 11-12, 2015. Organized by HRIT, IJAESTR and C-AESTR.</p> <p>National Seminar on Corporate Governance and Business Integrity held on April 25-26, 2016. Organized by Sri Sharda Institute of Management Research, New Delhi.</p> <p>Business Conference on International Alliance Partnerships for Indian Institutions held on February 28, 2015. Organized by UBS Oxford and Pearson India Ltd.</p> <p>International Conference on Science, Technology and Management (ICSTM-2015) held on February 1, 2015. Organized by Conference World & AR Research Publication.</p>

National Conference on Emerging Trends in Computer Science & Technology (ETCST) held on August 9, 2014. Organized by KNGD Modi Engineering College, Modi Nagar.

National Seminar on Industrial Development in India: Relevance to Global Scenario & Challenges held on March 22-23, 2014. Organized by Shri Ram College of Management.

Director's Conference on Making Brand Image of UPTU 2020 held on March 7, 2014. Organized by SGIT, Ghaziabad.

National Seminar on Economic Crisis and Enterprise Security held on December 13, 2013. Organized by International Society for Small and Medium Enterprises and Institute of Small Enterprises and Development.

National Seminar on India Rising: Where are we in the trajectory? Held on October 5, 2013. Organized by ITS - Institute of Management.

National Seminar on Contemporary Issues for the Information Professionals in a Digital Era held on January 22, 2011. Organized by Management Libraries Network (MANLIBNET) and Integrated Academy of Management and Technology.

Advanced Lab in Human Process (ALHP) held on May 9-14, 2010. Organized by Indian Society for Applied Behavioural Science (ISABS) at Resort Dona Sylvia, Goa.

International Accreditation Conference 2009 held on November 9-10, 2009. Organized by Standards for Educational Advancement & Accreditation (SEAA) Trust.

Workshop on Faculty Development conducted by Centre for Management Education & Research on November 11-12, 2008. Organized by Global Human Resource Development Centre

Basic Lab in Human Process (BLHP) held on May 18-23, 2008. Organized by Indian Society for Applied Behavioural Science (ISABS) at Resort Dona Sylvia, Goa.

Ninth International Conference on BRICS: Agenda for Cooperation held on December 5-7, 2007. Organized by UP Technical University, PHDCCI and Integrated Academy of Management and Technology.

Workshop on Maximizing Performance and Balancing Your Life conducted by Del Pe on September 16, 2007. Organized by DSPSR.

Eighth International Conference on Business Excellence Through Technology: Global Issues held on November 6-8, 2006. Organized by UP Technical University, PHDCCI and Integrated Academy of Management and Technology.

Seventh International Conference on Business Transitions: The Road Ahead held on November 21-23, 2005. Organized by UP Technical University, PHDCCI and Integrated Academy of Management and Technology.

Sixth International Conference on Enhancing Global Business Competitiveness held on November 3-5, 2004. Organized by UP Technical University, PHDCCI, Konrad Adenauer Foundation and MPBOU.

Fifth International Conference on Learning to Manage in WTO Borderless Regime held on January 8-9, 2004. Organized by PHDCCI, Konrad Adenauer Foundation and Integrated Academy of Management and Technology.

Fourth International Conference on Management and Technology: Vision 2020 held on January 8-9, 2003. Organized by GGSIP University, SHTR, DSPSR and DSeL.

Third International Conference on Technology Convergence – A Human Perspective held on January 8-9, 2002. Organized by DSPSR and Integrated Academy of Management and Technology.

Second International Conference on The Convergence – Human Dimensions in

Associations & Memberships	<p>the Information Age held on January 8-9, 2001. Organized by DSPSR and Integrated Academy of Management and Technology. First International Conference on International Business: Challenges and Perspectives held on January 8-9, 2000. Organized by DSPSR and Integrated Academy of Management and Technology.</p> <p>Member of the Board of Referees for the International Journal of Amity Business School, ABR (ISSN: 0972-2343) Member of the Board of Reviewers for International Journal of Strategic Business Alliances (ISSN: 1756-6444) (ISSN Online: 1756-6452) Associate Editor of PRANJANA: The Journal of Management Awareness (International Journal) (ISSN: 0971-9997) Member of the Board of Reviewers for PRANJANA: The Journal of Management Awareness (International Journal) (ISSN: 0971-9997) Member Computer Society of India (CSI) Education Directorate, National Headquarters Member of Advisory Board of COSMOS Journal of Engineering and Technology (ISSN: 2331-4210) Member of Advisory Board of Gyankosh: The journal of Library and Information Management (ISSN: 2229-4023) Member of Advisory Board of International Journal of Business and Management Awareness (FY Publishers) Honorary Member of Editorial and Academic Advisory Board of Pravish Rajnam Journal of Studies (ISSN: 2348-3652) Promoted By Pravish Rajnam Centre for Management Education Member of Advisory Board of International Conference on “Developments in Various Fields of Knowledge Leading Towards Well Composed Harmonious Progress in Society” Organized By Pravish Rajnam Centre for Management Education on June 11-12, 2016</p>
MDPs & SDPs	<p>NIESBUD <i>Internal Quality Auditing - Role Function of Lead Auditors & Consultants, June 14, 2012</i> <i>ISO-9001 Quality Management System, June 13, 2012</i></p>
Delivered	<p>MSME (Ministry of Micro, Small and Medium Enterprises, Govt of India) <i>ISO 9001:2008 System and Compliance Matrix, February 19, 2010</i></p> <p>INMANTEC <i>Multidimensional Experiential Learning in Teaching and Research, June 12-25, 2009</i> <i>Engaging Teaching Techniques, June 15-16, 2009</i> <i>Cross Functional Updates for Developing Multi Skills in Teaching and Research, June 22, 2007 – July 01, 2007</i> <i>Effective and Measurable Teaching Techniques, June 23-24, 2007 (FN)</i> <i>Computer Based Tutorials, June 23, 2007 (AN)</i></p> <p>Ghaziabad Management Association <i>Office Management, September 29, 2007</i> <i>Office Management, September 22, 2007</i> <i>Office Management, September 15, 2007</i></p>

Consulting Assignments

Continental Carbon and Chemicals Ltd
Strategic IT Management for Top Executives, August 18-19, 2007
IT at Work, June 16-17, 2007

Delhi Management Association
Office Productivity, April 28-29, 2006

Cluster Solutions (P) Ltd
Motivational Leadership, May 27, 2006
Managing Competitions, May 13, 2006
Motivational Leadership, May 15, 2005
Getting Others to Say "Yes", May 08, 2005

Global Infoways (P) Ltd
Accreditation Standards, June 26, 2005
Developing Strategies for Marketing Institutional Management Software, June 12, 2005

IT Consultant, January 2002 to present
Harivatsal Clinics & Institute for Research in Homeopathy, Ghaziabad
Finalized the System Requirement Specification (SRS) for Clinic Automation System. Liaised with development team for effective communication of expectations of the users. Participated in the trial runs. Imparted training to the users post implementation. Conducted periodic reviews of the system after every six months. Though, project has been successfully commissioned and is operational since 2004, I'm still involved in giving consulting services as and when requested for. In addition, a number of upgrades have also been applied to the system under my supervision.

IT Consultant, October 2000 to January 2001
Edge Solutions Pvt Ltd, Noida
Established the blue print of the Software Competency Center (SCC). Established the functional matrix with job descriptions for various positions of SCC. Finalized the manpower requirements and selected the competent personnel for SCC. Established the necessary computing infrastructure. Established tie ups with Government/Non Government/Private organizations for identification of their automation needs and prepared commercial proposals thereof.

IT Consultant, March 2000 to August 2000
Ideal Institute of Management & Technology, Delhi
Established the computing infrastructure and library resources as per the standards of Guru Gobind Singh Indraprastha University (GGSIP). Finalized the manpower requirements and recruited competent professionals for the same. Assisted in smooth conduct of inspection by the university authorities.

Y2K Consultant, January 1999 to December 1999
Agarwal & Gupta Chartered Accountants, Ghaziabad
Established the Standard Operating Procedure (SOP) for smooth transfer of software applications running on obsolete date format (dd/mm/yy). Conducted trainings for IT professionals associated with number of industrial associations in National Capital Region (NCR) of India. Led a task force of Y2K engineers for onsite inspection and implementation of corrective steps.

	<p>Project Consultant, April 1997 to October 1997 Good Luck Steel Tubes Ltd, Ghaziabad <i>Finalized the System Requirement Specification (SRS) for Sales and Invoicing System. Led the development team for the entire Software Development Life Cycle (SDLC). Participated in the trial runs. Imparted training to the users post implementation. Conducted periodic reviews of the system after every six months.</i></p> <p>Project Consultant, October 1996 to March 1997 Expert Power System (I) Ltd, Ghaziabad <i>Finalized the System Requirement Specification (SRS) for Inventory Management System. Led the development team for the entire Software Development Life Cycle (SDLC). Participated in the trial runs. Imparted training to the users post implementation. Conducted periodic reviews of the system after every three months.</i></p>
Curriculum Design	<p>Curriculum of 2-year Masters Course in Networks [MSc (Networks)] offered in association with MP Bhoj Open University, Bhopal)</p> <p>Digital Assets ERP Systems eBusiness Strategies Computer Networks Distributed Computing Systems IT Strategies for Business IT Security Audit ISO 9001:2000 ISO 9001:2008</p>
PhD Supervision	<p>Symbiosis International University, Pune Pacific University</p>
Interest Areas & Subjects Taught	<p>Management Information Systems IT Service Management IT Strategies for Business eBusiness Strategies Computer Networks Operating Systems Enterprise Resource Planning Software Engineering IT Outsourcing IT for Business Marketing of IT Services Managing Digital Assets Software Project Management Telecom Process Management ISO 9001:2008</p>
Visiting Faculty & Subject Expert	<p>Institute of Management Technology (CDL), Ghaziabad Sunderdeep Engineering College, Ghaziabad Institute of Technology & Science, Ghaziabad CCS University, Meerut UP Technical University, Lucknow Mahamaya Technical University, Noida</p>

	Indira Gandhi National Open University (IGNOU), Delhi MP Bhoj Open University (MPBOU), Bhopal
Honors	Chief Guest at Pune Regional Round of the Tata Crucible Campus Quiz 2016 on February 21, 2016
&	Guest of Honor at Inaugural Session of Librarian Development Programme On Managerial Skills for Library Professionals April 18, 2015
Felicitations	Chief Guest at Inaugural Session of Entrepreneurship Development Workshop on January 17, 2015 Chief Guest at Valedictory Session of Conference on Higher Education Challenges on December 14, 2014 Chief Guest at Inaugural Session of Workshop on Ideas to Entrepreneurship on February 23, 2013
Panelist	Social Etiquettes: The Challenges & Perspectives at Association of Social Media Entrepreneurs on November 24, 2012
&	Missing “Social” in Social Media at Association of Social Media Entrepreneurs on December 10, 2011
Moderator	Differentiation through Information Technology at Young Entrepreneurs Association on January 08, 2010 Social Media and Marketing Interventions at Young Entrepreneurs Association on January 05, 2009 Brands in the Changing Market Dynamics at ITS Campus on November 18, 2006 IT Governance and Masses at ABM on October 1, 2008
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Permanent Address	5/185, Chiranjiv Vihar, Ghaziabad – 201 002 Uttar Pradesh INDIA
Passport	Passport No: K8073819 (INDIA) Valid Till: 26/11/2022 (DD/MM/YYYY)
Date of Birth	23/09/1971 (DD/MM/YYYY)